



# Lean Six Sigma Introduction Day

## 1 Day – Open Access Seminar

The **easiest, fastest** and most inexpensive way to learn the basics about **Lean Six Sigma**

*This basic seminar will introduce you to the ideas of Lean Six Sigma. You'll learn about Lean and Six Sigma, and how you can integrate them into a single programme to help make your organisation more efficient and effective. This course is for everybody with little or no experience in Lean Six Sigma.*

### When to book the course?

The Lean Six Sigma Introduction Day is designed to give you a general idea about Lean Six Sigma and structured business improvement. You will gain a basic understanding or evaluate what Lean Sigma can do for you.

### An Introduction to Lean Six Sigma

As a business improvement philosophy Lean Six Sigma has become a **systematic approach** to identifying, managing and improving important business processes so that they operate consistently, to achieve **customer satisfaction** and the organisation's **business goals**.

Lean Six Sigma tackles improvements on a project-by-project basis, using the **organizations own people** working together using defined **methods and tools**.

The Lean Six Sigma approach has enabled companies to **improve performance and profits** dramatically by streamlining operations, improving sales, and eliminating and preventing defects in everything the company does.

The Introduction Day contains...	
<b>Six Sigma</b>	What is Six Sigma? Why does Six Sigma work? How Six Sigma operates what works, what doesn't
<b>Lean Improvement</b>	Introduction to waste elimination Tools in the Lean methodology Why waste needs to be reduced
<b>Business Improvement</b>	Suitability for different types of organisations How to prepare for and plan an implementation
<b>Lean Six Sigma</b>	The roles in Lean Six Sigma The data driven approach Voice of the customer Statistical tools and methods available
<b>Project Selection &amp; Deployment</b>	Identifying and selecting projects Creating an environment of change Deployment of Lean Six Sigma

### Introduction Day Prices

Each Delegate **£295\***

\*Each delegate will receive a £295 voucher which can be redeemed against any future SigmaPro training

\*All prices exclude VAT

### Teaching Methods

You'll receive a printed folder containing the training material. The seminar will be a mix of upfront teaching, practical exercise and group discussions, allowing you to exchange ideas with the trainer and fellow course delegates.

### Who are SigmaPro?

SigmaPro is a leading global provider of training and consulting services in Lean Six Sigma and we work with only the finest instructors and consultants. Our tools and methodologies are unavailable elsewhere and SigmaPro personnel have been involved in Six Sigma, Lean and Continuous Improvement initiatives since 1987. We can apply knowledge to help your organisation avoid the pitfalls involved in deployment and take your improvement projects to the next level.

### What are typical improvement projects?

In recent years many of our clients have achieved outstanding successes through Lean Six Sigma training and deployment. Here are some examples of what other organisations have achieved:

- ✓ **Manufacturing**  
Lean improvements to their call centre processes saves a boiler producer £1.2m per annum
- ✓ **Financial Services**  
Application of Lean Sigma tools reduced the application cycle time, saving £1.5m per annum
- ✓ **Healthcare Services**  
Reducing customer complaints using DMAIC from 18% to 7% helped to free £1m outstanding debt

### What are the prerequisites?

Apart from an open mind and the desire to learn more about business improvement there are no prerequisites.

### Certification

Upon successful completion of the training, you will receive a certificate of completion.